

SMS DELIVERY NOTIFICATIONS FOR OUTBACK SLEEPERS



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We are excited to introduce our new SMS delivery notification system for Outback Sleepers! This feature is designed to keep our customers fully informed throughout the delivery process, ensuring a smooth and transparent experience from start to finish.

With our new SMS notifications, customers will receive real-time updates and a dedicated tracking link sent directly to their mobile phones. Here's what to expect at each stage of the delivery:

1. Day Before Delivery:

Customers will receive an SMS notification the day before their scheduled delivery. This message will include the approximate time of arrival.

2. Day of Delivery:

On the day of service, customers will get a notification prior to their delivery to advise that the driver is on their way. This notification will include an estimated time of arrival (ETA) and a link to track their delivery in real time from their mobile device.

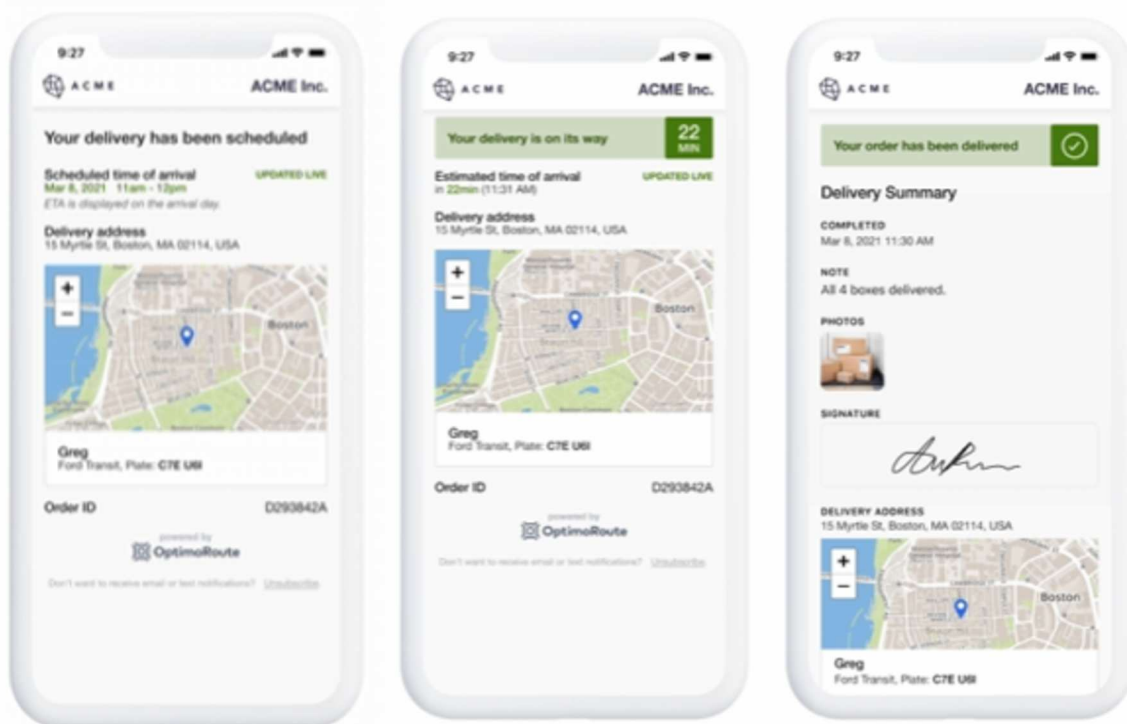
3. After Service Completion:

Once the delivery is complete, customers will get a final SMS notification with a summary of the service, including any photos taken and signatures collected (if the recipient is present to sign).

Our goal is to offer transparent, real-time updates for a seamless delivery experience, making it easier to plan for the arrival of your order.

This feature is now live for all Outback Sleepers deliveries. For more information or any inquiries, feel free to contact our team on **08 8387 9227**.

Check out the example below to see how the delivery notifications will appear:



During high-demand seasons, external freight carriers may be used, and SMS notification services may not be available.